



How to operate your natural gas fireplace during a power outage

Video transcript

Did you know that a natural gas fireplace can keep you warm even when the power is out?

Hi, I'm John with NW Natural, and with me is Christine. We're here at NW Natural's Appliance Center. to show you how to access the battery backup for a natural gas fireplace.

The first step is to make sure the fireplace is off and cold before trying to access the battery module.

Then take off the metal front by lifting up and out.

If your model has a decorative louver, it may be hinged down to access the area underneath the fireplace.

Look for the battery tray, which will be connected to the fireplace by some wires. Some of these trays are completely removable, but it's best to leave it in place so you know where to find it when you need it.

Make a note of what size batteries you'll need so you'll have a supply on hand.

This model has a manual switch on the fireplace or there may be one on the wall. It should be switched to the "on" position.

Once the batteries are in place, the fireplace should start with the manual switch or the fireplace remote.

Then tuck the tray back under the fireplace and replace the front.

The battery backup will generally not run your fan, but radiant heat will provide warmth in the area in front of the fireplace.

It's best not to store batteries in the battery backup tray. Once your power comes back on, turn off the fire & let it cool, then remove the batteries and keep them handy for the next time you need them.

Plan to have your fireplace serviced annually to keep it working properly, and ask your technician for specific details about the battery backup for your model.

The manual that came with your fireplace should also give you additional details. It's a good idea to practice ahead of time so the next time there's a power outage you can warm up to a cozy fire until power is restored.